

## **MODZ Upholstery Limited Warranty**

MODZ Upholstery products are warranted to be free of material and workmanship defects to the original retail purchaser for private use for the period of one year.

Products used for commercial purposes, including rental fleets or other commercial applications, are covered by a 60-day limited warranty.

All warranties are effective from the original retail purchase date. Please have your purchase order or invoice number available when contacting customer service.

Damage is not a defect. Damage caused by rough handling, improper installation or techniques, sharp or abrasive objects, improper cleaning materials, improper cleaning techniques or other types of abuse, misuse or neglect are excluded from this limited warranty. If the item is damaged in shipping, contact us and we will assist you with a claim with the carrier.

We do our best to protect our products during shipping. In the case of complete seat cushion assemblies, we use substantial foam cushioning to isolate the seat from typical handling in the shipping process, but soft goods such as vinyl are not indestructible. If a seat is dropped outside of its protective packaging, the vinyl can easily be cut by getting pinched between the hard surface and the seat base board inside. We have drop tested in our packaging and it protects against small drops, but drops in excess of four feet can damage the vinyl.

In case of a defect, the original owner must promptly contact the retailer with proof of purchase to arrange warranty repairs. Warranty repairs will be completed free of charge and returned within a reasonable time. MODZ reserves the right to replace the defective item rather than repairing it. Packaging and transportation costs to the MODZ facility in Liberty Hill, Texas are the customer's responsibility and MODZ will cover the return via standard shipping. The warranty is void if the product is altered or modified and is non-transferable, applying only to the original retail purchaser.

DISCLAIMER: We strive to display our products accurately online, but colors and tones may vary based on your monitor and settings, so we cannot guarantee exact accuracy.