



## **One-Year Limited Warranty for MODZ® DC Electric Golf Cart Motors**

**Warranty Coverage:** MODZ® warrants to the original purchaser that the MODZ® DC Electric Golf Cart Motor (the "Product") shall be free from defects in materials and workmanship under normal use and service for a period of one (1) year from the date of purchase (the "Warranty Period").

### **What is Covered:**

- Defects in materials and workmanship.
- Issues arising under normal and proper usage

**What is Not Covered:** This warranty does not cover:

1. Normal wear and tear.
2. Damage caused by misuse, abuse, or improper installation.
3. Modifications, repairs, or alterations performed by unauthorized individuals or entities.
4. Damage resulting from accidents, natural disasters, or environmental factors (e.g., water, fire, or corrosion).
5. Use of the Product for purposes other than those intended by the manufacturer.

**Warranty Service:** To obtain warranty service, you must:

1. Provide proof of purchase (e.g., order confirmation email or Order ID).
2. Contact MODZ® Customer Support within the Warranty Period to report the issue.
3. Ship the defective Product to the address provided by MODZ® Customer Support.

MODZ will, at its discretion, repair or replace the defective Product or its components with new or refurbished parts. If repair or replacement is not feasible, MODZ may issue a refund equal to the original purchase price.

### **Limitations:**

1. This warranty is non-transferable and applies only to the original purchaser of the Product.
2. MODZ's liability under this warranty is limited to the repair, replacement, or refund of the Product.
3. Under no circumstances shall MODZ be liable for any incidental, consequential, or special damages arising out of or related to the use or inability to use the Product.

MODZ Customer Support

Email: [customerservice@ridemodz.com](mailto:customerservice@ridemodz.com)

Phone: 1-844-663-9872

Website: <https://www.ridemodz.com/customer-support/>

**Effective Date:** This warranty is effective for Products purchased on or after 12/01/2024.